

NYCT Is Better Than Ever!

No Lines



Paperless Gate Operations

Fastest Turnarounds



Best Customer Service



**Comprehensive, near-dock
US Customs Exam Station**

Highest Crane Productivity



....and now...

Reduced Toll Costs!!!



Frequently Asked Questions

When can I start receiving reimbursements?

Once you have successfully registered for the NYCT Automated Toll Reimbursement Program you will start receiving reimbursements. You will not be reimbursed for tolls paid before successfully registering.

How much is the reimbursement?

The reimbursement is \$6 minus a Consumer Price Index adjustment for inflation till 2029.

How long does it take to receive reimbursements?

You should receive your first remittance within two weeks of registering. After that you should receive reimbursements weekly.

What information do I need in order to register?

You will need a valid E-ZPass® account, an email address, contact information and your bank account routing number and password.

How do I register?

Visit www.NYCTolls.com and click on "Request an Account" after entering your name and email address you will receive a link to the Account Setup page.

Do I need to submit receipts?

No, the Toll Reimbursement Program is automated.

Who do I contact if I have more questions?

You can call the customer service hotline Monday through Friday 8am to 5pm at (718) 683-3245 or you can send an email to customerservice-tolls@nycterminal.com.



300 Western Ave
Staten Island, NY 10303



Automated Toll Reimbursement



***Your "User Friendly"
Terminal of Choice***

Website: www.NYCTolls.com

Email: customerservice-tolls@nycterminal.com

Toll Program Customer Service: (718) 683-3245



NYCT Automated Toll Reimbursement Program



The New York Container Terminal, working with the Port Authority of New York and New Jersey, is offering relief to port truckers that do business with NYCT.

PROGRAM DETAILS

All truckers traveling to the terminal are eligible to receive partial reimbursement for the cost of tolls on all three bridges connecting New Jersey and Staten Island; the Bayonne Bridge, the Goethals Bridge and the Outer Bridge.



WHO IS ELIGIBLE

In order to receive the reimbursements, truckers must register for the NYCT Automated Toll Reimbursement Program. Registration is available for trucking companies as well as independent owner operators/drivers. A valid E-ZPass® account registered to Class 2 through Class 6 commercial vehicles is required for registration in the NYCT Tolls program.

HOW MUCH WILL I SAVE

The amount of the reimbursement will vary depending on the time of day the truck crosses the bridge; however, the final cost will be the same.



Period -E-ZPass® Cost	Number of Axles	Peak Toll Cost	Final Cost After Reimbursement
After Dec. 2, 2012 - Peak: \$12/axle	3	\$36	\$20.01
	4	48	26.68
	5	60	33.35
	6	72	40.02
After Dec. 1, 2013 - Peak: \$14/axle	3	\$42	\$20.25
	4	56	27.00
	5	70	33.75
	6	84	40.50
After Dec. 7, 2014 - Peak: \$16/axle	3	\$48	\$20.85
	4	64	27.85
	5	80	34.75
	6	96	41.70
After Dec. 6, 2015 - Peak: \$18/axle	3	\$54	\$21.30
	4	72	28.40
	5	90	35.50
	6	108	42.60

HOW IT WORKS

As a truck crosses one of the three qualified bridges from New Jersey into Staten Island, the E-ZPass® tag located on the trucks windshield is read by an E-ZPass® antennae and the E-ZPass® account is charged the appropriate amount.



When the truck enters NYCT, the E-ZPass® tag is read again by another antennae at the terminal gates.

The two transactions are matched up by NYCT and a reimbursement is deposited directly into the account holder's bank account.

